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# STATE OF UTAH

## UTAH STATE TAX COMMISSION

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### **NEWS RELEASE**

## Many state tax refunds delayed by simple yet common errors

Many people who file tax returns get their refunds delayed by simple, avoidable errors, the State Tax Commission said today.

“Refund returns that have errors must be reviewed separately. This means they are delayed while the errors are corrected, which sometimes involves contacting the taxpayer.” Tax Commission spokesperson Jodi Monaco said.

The most common mistakes, in order of frequency, as reported by the Tax Commission are:

- 1 – The name on return did not match Social Security Number on file
- 2 – A mathematical error was made on the return
- 3 – Direct Deposit information was incomplete or missing
- 4 – The Return was submitted without a Social Security Number
- 5 – An error was made on the exemptions claimed  
(For example, using the federal amount or including the standard deduction)
- 6 – Prepaid credits claimed did not equal prepaid credits on file with the Commission

Names that don’t match the Social Security number, (a reminder to newlyweds), is this year’s most common error with almost 5,000 returns affected and delayed.

“E-filing via the Internet reduces errors, speeding up the entire process to a matter of just over a week on average. With direct deposit as an option, we even get the refund deposited right into your bank account while most paper filers are still watching their mailboxes.” Monaco added. She also suggested that taxpayers wishing to receive direct deposit refunds fill in all the routing and account number fields. If the numbers are missing or illegible, they will receive a paper check by standard U.S. mail.

To check on the status of a state tax refund, call (801) 297-2200 or toll-free 1-800-662-4335. An automated telephone system will tell you if your return has been received, whether a check has been issued, or whether the refund has been delayed due to an error on your return.

For state and federal income tax forms and information, visit [www.incometax.utah.gov](http://www.incometax.utah.gov).

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